



Quiz

How consumer law is coping with the pandemic

1. Which of the following is not used to protect consumer rights?
 - a. *Trade Practices Act 1974* (Cth)
 - b. *Competition and Consumer Act 2010* (Cth)
 - c. ACCC Covid-19 Guidelines for Business
 - d. Australian Consumer Law.
2. Which company did not receive interim authorisation from the ACCC?
 - a. REX
 - b. Coles
 - c. Ingham's
 - d. Freedom Furniture.
3. In *ACCC v Kogan Australia* did Kogan Australia
 - a. Deny it increased prices
 - b. Deny it decreased prices after the sales period
 - c. Deny that in making the promotional statements it represented to consumers they would obtain a 10% discount
 - d. Deny that customers were used to price changes?
4. What do consumer rights entail?
 - a. Goods are of acceptable quality
 - b. Goods are fit for any disclosed purpose
 - c. Goods match any sample or demonstration model

- d. Replacement for minor faults.
5. What change is planned in the Australian Consumer Law?
- a. Expansion of authorisation
 - b. Change to the definition of consumer
 - c. Extension of misleading and deceptive conduct
 - d. Change to consumer refund rights.

Answers:

1. A 2. D 3. C 4. D 5. B